**Carlos Gómez Hernández**

***Location: North Vancouver, BC, Canada.  
Contact Info: 604-726-0704*** [***carlosgomez.h88@gmail.com***](mailto:carlosgomez.h88@gmail.com) ***Skills***  
**Programming**: Linux, Python, SQL, No SQL Regex, Dax, HTML.  
**Web Development Frameworks:** Django, Javascript.Boostrap, D3.js and XML.  
**Databases and Systems:** SQL Server, PostgreSQL, Microsoft Dynamics CRM+, Salesforce, HRIS Systems, Geographic Information Systems.   
**Visualization and Miscellaneous**: Microsoft Office, Jira, Excel, Visio, Confluence, Power BI, Tableau. Azure

**PROFESSIONAL SUMMARY**

* Over 4 years of experience as a BI Consultant / Data Analyst in large environments such as Visier and Colliers.
* Experience working with Big Data and Analytics:
  + **Visier INC:** Developed and maintained the data warehouse for various fortune 500 companies using Visier proprietary ETL technology.
  + **Colliers:** Extensive experience working for the consulting team, and market intelligence in the data preparation for the quarterly industrial market reports using SQL Server, Power BI and GIS Systems written with JavaScript libraries.
* Strong English writing skills with the ability to create clear and concise technical documentation**.**
  + **Visier INC**: Created and presented technical documentation for customers to outline the functionality and architecture of their application.
  + **Visier INC:** Created internal documentation that captured challenges and workarounds during the development process. This documentation is now used for new hire onboarding and training of developers.
  + **Colliers:** Documented test cases, captured test results and created bug reports using the web application Jira.
* An excellent communicator who possesses the ability to be a true bridge between technical and functional teams.
* Holds a Master of Administrative Science and a Bachelor of Economics.
* Hard-working, self-starter and a dedicated teammate.

**PROFESSIONAL EXPERIENCE**  
**Visier Inc. May 2018 – May 2020**  
**Business Intelligence Consultant May 2019 – May 2020**

* Onboarded several HR topics such as Organization Hierarchies, Talent Acquisition, Compensation, Engagement, and Succession, amongst others.
* Translated business needs into comprehensive user stories using Jira.
* Assisted customers in developing BI reporting analysis using Visier proprietary technology.
* Conducted meetings with customers to determine business requirements, establish expectations, and provide quick paths to value. Used Salesforce as a communication tool with customers.
* Built data validation scripts and visualizations to preview customer datasets using Pandas for Python, and Power BI.
* Provided daily live data validation and troubleshoot using Python, Excel and Linux Command Line.

**Data Engineer May 2018 – May 2019**

* Developed BI reporting analysis using Visier proprietary technology.
* Customized two web analytics applications using Visier domain specific language.
* Investigated and resolved customer requests regarding their HR data using Linux Queries, Python, and other internal tools.
* Created custom data aggregations and visualizations, applied business rules and extraction rules via ETL packages and configured metrics, dimensions and users’ permissions.
* Migrated multiple legacy databases from customers to Visier Models.

**Colliers International May 2016 – Feb 2018**

**Software QA Engineer Sept 2017 – Feb 2018**

* Participated in the Agile Software Development Project, testing a deal tracking system that manages the financial and legal aspects of over $300 million in deals across 50 plus office locations.
* Developed software testing skills through test planning, test preparation and dynamic test execution.
* Participated in the in the review of Activity Diagrams using Unified Modeling Language.

**Data Analyst May 2016 – Oct 2017**

* Developed data analysis skills through market research, data normalization and data modeling.
* Performed queries and provided visualizations for brokers and Market Intelligence team using Power BI and SQL Server.
* Maintained monthly market listing rotation and produced analysis and interactive dashboards for the consulting team.
* Provided training to staff members for the use of Maps & Cosmos, City Maps and other external tools used to perform research.

**Pets Aluche Oct 2008 – Jan 2013**

**Manager**

* Managed daily operations of the veterinary clinic and stores.
* Assisted in hiring processes, promoted cooperative working environment and maintained positive and cooperative relationships between staff members.
* Reviewed accounts receivable reports.
* Optimized departmental profitability through identification of revenue opportunities and operational efficiency.
* Facilitated resolution of client problems that vets or other staff members could not finalize.
* Maintained the practice philosophy for attracting new clients and retaining existing clients.

**EDUCATION**  
  
**Universidad de Carlos III de Madrid Sep 2007 – Sep 2012**

**Bachelor of Economics**   
  
**Fairleigh Dickinson University Sep 2013 – Jan 2015**

**Master of Administrative Science**

**University of British Columbia Jul 2015 – Nov 2015**

**Real Estate Trading Services**